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SRP4004/86



EN User Manual

PHILIPS

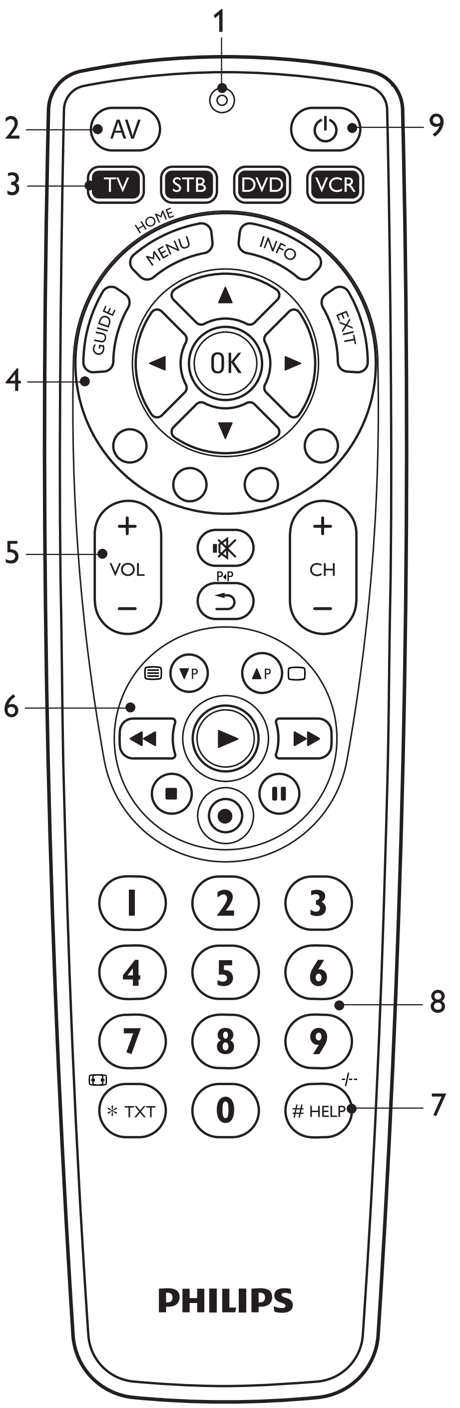


Table of contents

1 Your SRP4004

Congratulations on your purchase of the Philips SRP4004 universal remote control. After setting up the remote control you can operate up to 4 different devices with it.

Simple Setup

Improved with Philips patented (pending) Simple Setup technology, the SRP4004 can be set up easily for TV, DVD player / recorder, VCR and all common set-top boxes, such as Sky, British Telecom, Orange, Freebox, TNT, Canal Digital, Telefonica, Premiere, Kabel Deutschland, Belgacom TV, Telenet, Viasat and many more.

Simply follow the instructions in chapter **2.2** to set up the remote control for your devices.

Glow buttons

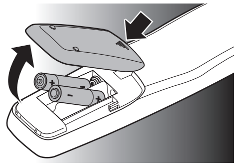
The remote control glow buttons (- VOL +, - CH + and numeric buttons) light up in the dark, enabling easy use of the remote control, even in a dimly lit room

To fully benefit from the support that Philips offers, register your product at:
www.philips.com/welcome.

2 Getting started

2.1 Inserting the batteries

- Insert 2 AAA type batteries, noting the + and - configuration in the battery compartment.



Note

When replacing the batteries, all user settings will be retained in the remote control memory for 5 minutes.

2.2 Setting up the universal remote control

The example below instructs you how to set up your universal remote controls for your TV.
You can repeat the same steps for other devices (STB, DVD player/recorder and VCR) which you want to operate, using the SRP4004.

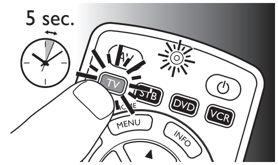
The remote control can be set up to operate any 4 of the following devices:

Device name	Description
TV	Traditional TV, flat screen TV and projection TV, TV part of TV / VCR, TV / VCR / DVD and TV / DVD combos
STB	Cable box, satellite receiver, Digital Video Broadcasting Terrestrial device (DVB-T), Internet Protocol TV (IPTV), Free To Air TV, High Definition Television decoder (HDTV)
DVD	DVD player / recorder (DVDR), DVD / Hard Disk Drive combination (DVDR-HDD), Blu-Ray player, High Definition DVD player (HD-DVD), DVD part of TV / DVD, TV / VCR / DVD and VCR / DVD combos
VCR	Video cassette player / recorder, VCR part of TV / VCR, TV / VCR / DVD and VCR / DVD combos

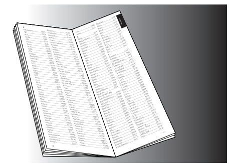
Example: setting up the universal remote control to operate your TV:

1 **Switch ON** the TV manually or use the original remote control for this. Tune to channel 1.

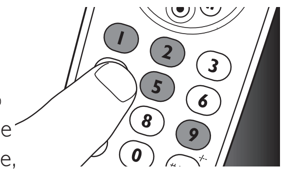
2 *Press and hold* the TV device selection button *for 5 seconds* until the red Setup LED ◎ lights up. The remote control is now in setup mode.



3 Look up the 4-digit code for your brand in the brand list at the back of this user manual. A four-digit code is shown for each brand.

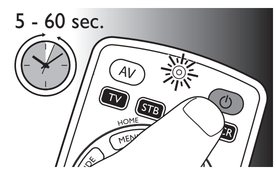


Use the digit buttons to enter the code for your brand.



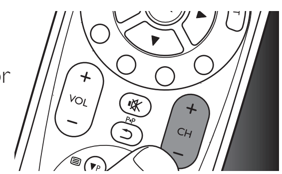
- If the red Setup LED ◎ turns off, an invalid code was entered. In this case, try again.

4 Aim the remote control at the TV. *Press and hold* the ⏻ button. Release it *immediately* as soon the TV switches off.



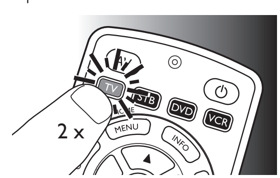
- This step normally takes between 5 and 60 seconds. In extreme circumstances this step can take up to 15 minutes.

5 **Switch ON** the TV. Try out the buttons you need for operating it. Try, for example, if the **- CH +** and digit buttons function properly.



- If a button does not work as expected, *press and hold* that button. Release it *immediately* as soon as it works. For more information, see chapter **2.2.2**.

6 Press the TV device selection button *twice* to finish setup.



- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.

! Important

If you made a mistake:
- Press the device selection button ***twice*** to exit setup. The red Setup light ◎ turns off.
- Restart from the beginning.

- *If the device does not respond at all or not to all of the button commands or if you cannot find the code for your brand, enter '9, 9, 9, 9' in step 3 and continue with step 4. The remote control will now search its full database for a code that works with your TV. Full database search may take up to 15 minutes.*

2.2.1 Setting up the remote control for other devices (STB, DVD player / recorder and VCR)

1 Make sure the device is switched on and operational. E.g. insert a disc in the DVD player / recorder or a video cassette in the VCR.

2 Then follow steps **2** to **6** of 'Setting up the remote control for your TV'. Make sure to use the correct device selection button: STB, DVD or VCR.

2.2.2 Improving buttons

When correctly set up, the remote control should be able to operate all your devices. However, when using the remote control for the first time it might occur that some buttons do not yet function as expected.
In this case you can have the remote control search for alternatives.

Note

Improving buttons is not possible when the code was found during full database search (with code '9, 9, 9, 9').

During initial setup

1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.

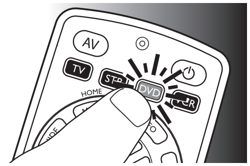
2 Press the button that does not function, keep it pressed and ***immediately*** release it when the device responds. Repeat this for every button that does not function.

- If the button still does not function as expected, try pressing it again for a longer period of time.

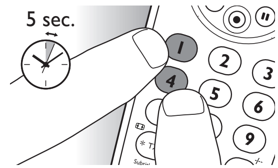
After initial setup

1 Make sure the receiving device is able to respond. E.g. when you try to repair the Play button for your DVD player, make sure to insert a DVD into the DVD player otherwise the Play button is not able to function.

2 Select the device you wish to operate (e.g. DVD).
Press the DVD device selection button to select DVD.



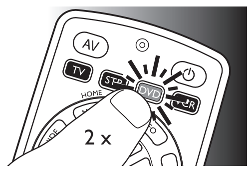
3 Keep buttons ① and ④ *pressed simultaneously for 5 seconds*.
- The red Setup LED ◎ lights up. The remote control is now in setup mode.



4 ***Press and hold*** the button that does not function and ***immediately*** release it when the device responds.

- If the button still does not function as expected, try pressing it again for a longer period of time.

5 Press the DVD device selection button ***twice*** to save your settings and exit setup mode.
- When no button is pressed for 5 minutes or more, the remote control will exit setup mode, automatically saving all your settings.



3 Using the universal remote control

3.1 Buttons and functions

The illustration on page 2 gives an overview of all buttons on the remote control. Try out the buttons you need for operating your devices.

Notes

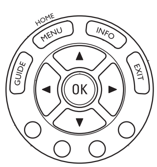
- Buttons having the same functions as the buttons on your original remote control may have different namings on the SRP4004 (e.g. Info / Display).
- Only functions that are available on your original remote control can be used for operating your devices with the SRP4004.

1 ◎ .... Setup LED. Lights up red when the remote control is in setup mode.

2 (AV) .... switches between external (Audio / video) inputs of your equipment.

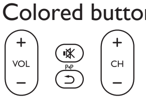
3 TV STB DVD VCR .... device selection buttons.
- select the device to be operated.
- light up when a remote control command is being sent.

4



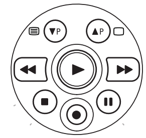
GUIDE .... electronic program guide.
MENU / HOME ... menu on / off.
INFO .... on-screen channel information.
EXIT .... exits / clears on-screen menu displays.
▲ ▼ ◀ ▶ .... cursor up, down, left, right in a menu.
OK .... confirms your selection.
Colored buttons . Teletext / context sensitivity buttons.

5



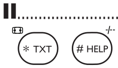
+ VOL - .... adjusts TV volume.
(mute) .... mutes TV sound.
(P<P) .... previous program / Last.
+ CH - .... previous / next channel.

6



▼P ▲P .... previous (▼P) / next (▲P) page / track in various modes.
(teletext) / (off) .... teletext on ( ) / off ( ).
◀◀ .... rewind.
▶ .... play.
▶▶ .... fast forward.
■ .... stop.
● .... record.
II .... pause.

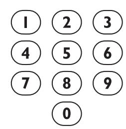
7



* TXT / (wide screen) ....
- wide screen.
- STB: text.

HELP / -/-- ....
- selects between one and two-figure channel numbers and channel numbers with more than two or three figures.
- STB: Help.

8



.... digit buttons for direct channel / track selection.

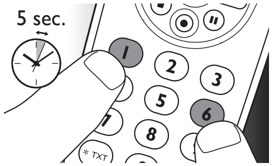
9 (power) .... switches the selected device on / off.

Note

For some TV brands / types, this button will only switch off the TV. You will have to press a digit button (direct channel selection) to switch on the TV again.

3.2 Resetting a button to its original function

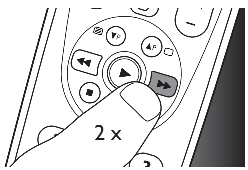
If an improved button (see chapter **2.2.2**) still does not function as expected, you can always reset the button to its original function.



1 In the current device mode, keep digit buttons ① and ⑥ ***pressed simultaneously for 5 seconds***, until the red Setup LED ◎ lights up.
- The remote control is now in setup mode.



2 Press digit buttons ⑨, ⑨, and ⑥, in that order.
- After each button press the device selection button blinks once.



3 Press the button you wish to reset ***twice***. E.g. the ▶▶ button.
- After each button press the device selection button blinks once.
- The device selection button will blink one more time to confirm that the button was succesfully reset to its original function.

4 Service and support

4.1 Frequently asked questions

In this chapter you will find answers to the most frequently asked questions about your universal remote control.

4.1.1 Setup

I cannot enter setup mode.
Battery level too low or battery lifetime came to an end.
- Replace the batteries. For this see chapter **2.1**.
  After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter **2.2**.

The brand code for my device is missing in the 'Shortlist of brands' in the Quick Start Guide.
The 'Shortlist of brands' only mentions the most common TV, STB, DVD player / recorder and VCR brands.
- You will find a complete brand list on page 15-30 of this user manual.
- Use '9999' as 4-digit code in case you cannot find your brand in the complete brand list. Note that using '9999' may result in a long setup (up to 15 minutes).

My TV switches OFF in step 4 but does not switch ON again in step 5.
TVs of some brands (e.g. Panasonic) only switch ON after a long press on one of the digit buttons. After a long button press in setup mode the remote control will start trying to improve the button (see chapter **2.2.2**) instead of switching ON the TV.
- In this case, switch ON the TV manually or use the original remote control for this. Continue with step **6**.
  After successfully completing setup, the remote control will switch ON the TV with a long button press on one of the digit buttons, just as your original remote control.

After setup, not all buttons work as expected.
- Try improving the button(s). See chapter **2.2.2**.

How do I set the remote control for combo devices (TV / VCR, TV / DVD, DVD / VCR, etc)?
Some combo devices require you to set up two different source selection buttons to control both parts of the combo device. For example, if you have a TV / DVD combo, you might need to set up the remote control for both TV and DVD to operate your TV / DVD combo.

4.1.2 Operation

The remote control does not wake up anymore.
Battery level too low or battery lifetime came to an end.

- Replace the batteries. For this see chapter **2.1**.
  After replacing the batteries, test if the remote control still operates your devices. If it does not, you have to set up the remote control again. For this refer to chapter **2.2**.

The device I want to operate does not respond at all / does not respond to all of the button commands.

- Check if the buttons you press are available on the original remote control of the device.
- Try improving buttons. See chapter **2.2.2**.

Wrong code selected during setup.

- Set up the remote control again for the device. Always test if the device responds, before leaving setup mode.

It may be that the buttons that you are trying to use have a different naming on the original remote control.

- Try out all buttons to find the one(s) you need.

The Teletext buttons do not work.

- Find out whether your TV is equipped with Teletext.
- Try improving the Teletext buttons. See chapter **2.2.2**.
- Check whether you are using the correct buttons to switch on Teletext. For TV this is the button; for STB this is the button.

4.1.3 Batteries

Will my settings be deleted when I replace the batteries?
No. All user settings will be retained in the remote control memory for 5 minutes.

Warning

The batteries should not be exposed to excessive heat such as sunshine, fire or the like.

4.2 Need help?

We advise you to first read this user manual carefully. It is provided to help you set up and use the remote control.

If, however, you require extra information or have additional questions about setup, usage, spare parts, warranty, etc. of the SRP4004, you can always contact us.

When calling our helpline, make sure to have the SRP4004 at hand when you call, so that our operators can help you determine whether the SRP4004 is working properly.

You will find our contact details at the end of this user manual.
The model number of your Philips universal remote control is SRP4004/86.

Date of purchase:
......../ ..../ ....
(day/month/year)

For **online support** go to: www.philips.com/welcome.

- Click 'Support' and follow the on-screen instructions.

☎ Helpline

Country	Phone number	Tariff
Ireland	01 601 1158	pstn
United Kingdom	0800 331 6015	free

@sat............0008 (DB1)
1&1............3908
4Kus............0005

A

A.R. Systems............0012
AB Sat............3689
ABC............0013
Acme............3521
Acoustic Solutions.0032 (DB1)
Acura............0036
ADA............0038
ADB............0039
ADC............0040
Addison............0043
Adelsound............0044
ADL............0045 (DB1)
Admiral............0046
Advent............0054 (DB1)
Adyson............0058
AEG............0059
Aegir............0060
Agashi............0063
Agazi............3522
AGB............0064
AGS............0067
Aiko............0069
Aim............0070
Airis............0071
Aiwa............0072
Akado............3784 (DB1)
Akai............0074
Akiba............0078
Akito............0082
Akura............0083
Alaron............0085
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Alcatel............0089
Alcyon............0093
Aldes............0094
Alice............0098 (DB1)
Alize............0100
Alkos............3523
Allantide............0102
Allegro............0103
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Allsat............0106
Allsonic............0107
Allstar............0108
Alltech............0109
Alpha............0112
Altai............3690
Ambassador............0120
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Amitronica............0131
Amoi............0132
Ampere............0134
Amplivision............0138
Amstrad............0140
AMW............0143
Anam............0146
Anam National............0147
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Andover............0149
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Anitech............0154
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Ansonic............0156
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AOC............0165
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Arthur Martin............0200
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Asat............0204
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AssCom............0215 (DB1)
AST............0216
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Aston............0220
Astra............0221
Astro............0224
Asuka............0227
Atacom............0228
Atec............0230 (DB1)
Atlanta............0232 (DB1)

Atlantic........0233
Atori........0237
Atsat........0238 (DB1)
Auchan........0240
Audiosonic........0264
Audioton........0266
Audix........0270 (DB1)
Aurora........0274
Ausind........0276
Austar........0277
Autovox........0280
Avalon........0286
Avanit........4945 (DB1)
Avious........0291
AVM........0294
Awa........0296
Axiel........0297
Axil........0298 (DB1)
Axis........0300
Axitronic........3608 (DB1)
Axxon........0303 (DB1)
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B&D........3609 (DB1)
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Bang & Olufsen........0314
Barcom........0320
BARON........3959
Basic Line........0325
Bastide........0327
Baur........0331
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Benjamin........0358
BenQ........0359
Beon........0361
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Best Buy........0365
Bestar........0368
Bestar-Daewoo........0369
Binatone........0378
Birmingham Cable
Communications........0382
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Black Panther Line........4196
Black Star........0386
Blacktron........3526
Blackway........0388
Blaupunkt........0390
Blue Media........3378 (DB1)
Blue Sky........0395
Blue Star........0396
BlueH........3793 (DB1)
Boca........0399
Boghe........0400
Bondstec........0403
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Bubu Sat........0440
Bush........0445
BVV........0447

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Caihong........0462
Cambridge........0469
Cambridge Audio........0470
Cameron........4032
Camundosat........0474
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Canal Satellite........0477
Canal+........0478
Capsonic........0486
Carad........0488
Carena........0489
Carrefour........0492
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Catha........4094
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Clyde Cablevision........3694
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CMS........0590
CMS Hightec........0591
CNT........0594
Coby........0597
Colombia........0599
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Crown........0658
Cryptovision........0661
CS Electronics........0663
CTC........0664
C-Tech........0449
CVG........3996
Cybercom........0671 (DB1)
CyberHome........0672
Cybermaxx........3696
Cybertron........0675
Cyfrowy Polsat........4341 (DB1)
Cyrus........0679

D

Daenyx........0690
Daeryung........0691
Daewoo........0692
Dainichi........0694
Dansai........0699
Dansat........0700
Dantax........0702
Darty........4266 (DB1)
Darty Box........4228
Datron........4201
Datsura........0703
Dawa........0707
Daytek........0708
Dayton........0709

Daytron 0710
D-box 0682
DCE 0713 (DB1)
DDC 0714
De Graaf 0716
DEC 0717
Decca 0718
Decsat 0719
Deitron 0722
Delega 3697
Denko 0730
Denon 0731
Denver 0733
Denzel 0734
Desay 0737
Desmet 0738
Dew 0742
DGM 3566 (DB1)
Dgtec 0745 (DB1)
Diamant 0746
Diamond 0747
DICRA 4938 (DB1)
Digatron 0751
Digiality 0755
Digihome 0758 (DB1)
Digiline 0759
DigiLogic 0760 (DB1)
Digipro 0762
DigiQuest 0763 (DB1)
Digital Device 0770 (DB1)
Digitek 0779 (DB1)
Digitenne 4942 (DB1)
Digitor 0781
Digiturk 0783
DiK 0787 (DB1)
Dikom 3391 (DB1)
DirecTV 0794 (DB1)
Discoverer 0796
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Diskxpress 0802
Distratel 0804
Distrisat 0805
Ditristrad 3699
Dixi 0807
DK Digital 0808
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DNR 0815
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Donghai 0821
Dragon Systems 4830 (DB1)
Drake 0825
DREAMBOX 4392 (DB1)
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DSTV 0835
DTS 0837
Dual 0838
Dual-Tec 3528
Dumont 0840
Dune 0841
Duongjie 4101
Durabrand 0842 (DB1)
Dux 0843
D-Vision 0684
DVX 0847
Dynasat 0852
Dynatron 0855
Dynex 3476

E

Easy Home 3700
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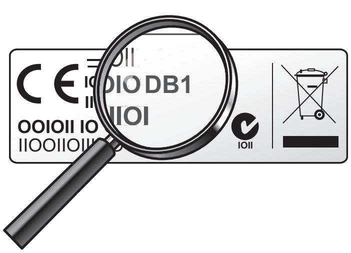
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(DB1) Brands only available from version DB1 onwards. You can find the DB version on the sticker inside the battery compartment.



EN Information to the consumer

Compliance with EMF

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Philips plays an active role in the development of international EMF and safety standards, enabling Philips to anticipate further developments in standardization for early integration in its products.

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Your product is designed and manufactured with high quality materials and components, which can be recycled and reused.

When this crossed-out wheeled bin symbol is attached to a product it means the product is covered by the European Directive 2002/96/EC:

Never dispose of your product with other household waste. Please inform yourself about the local separate collection system for electrical and electronic products. Please act according to your local rules and do not dispose of your old products with your normal household waste. The correct disposal of your old product will help prevent potential negative consequences for the environment and human health.

Battery information

Your product operates on batteries covered by the European Directive 2006/66/EC, which cannot be disposed with normal household waste.
Please inform yourself about the local rules on separate collection of batteries because the correct disposal will help prevent negative consequences for the environment and human health.

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